

This questionnaire studies the degree of satisfaction of business owners about the performance of the graduate students from the Faculty of Graduate Studies at the Hashemite University

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The Faculty of the Graduate Studies at the Hashemite University is making a questionnaire which aims at measuring and evaluating the academic level the graduated students of postgraduate programs at the University taking in consideration your opinions and your valuable suggestions in the process of development.

We hope that you appreciate this questionnaire and fill it objectively, and we ensure that we are going to deal with your answers secretively, and it will be used for statistical issues only.

This questionnaire will help the faculty of graduate studies in qualifying its graduates for job environments to serve the demands of your institutions and different job sectors.

We hope that you follow the following instructions:

- 1- Read the questionnaire paragraphs very well.**
- 2- Put a sign in the blanket that expresses your point of view.**
- 3- In the end of the questionnaire, there is an open question, please answer it briefly.**
- 4- Please answer the questions in a precise way and don't leave a question without an answer.**

Respectfully

Main information

Name of institute/company

.....

The electronic website of the institution/company

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The status of the person who is answering this questionnaire in the institute/company

Years of job experience.....

The type of the institution/company () Governmental () private

Address

Phone number

Area

Governorate

Number of the employees who graduate from the Hashemite University

Number of academic majors

The date of starting employment for the Hashemite University's graduates.....

Elements of measuring the degree of satisfaction

**(4) Very satisfied (3) satisfied (2) Neutral (1) dissatisfied
(0) very dissatisfied**

1- The degree of the competencies quality of the graduates of the faculty of graduate studies at the Hashemite University?

() Very satisfied () satisfied () Neutral () dissatisfied () very dissatisfied

2- The degree of the availability of the needed main skills for the graduates of the faculty of graduate studies at the Hashemite University?

**() Very satisfied () satisfied () Neutral () dissatisfied
() very dissatisfied**

3- The degree of the availability of the needed technical skills for the graduate students to do the job?

**() Very satisfied () satisfied () Neutral () dissatisfied
() very dissatisfied**

4- The ability of the graduate students from the Hashemite University to do their jobs?

**() Very satisfied () satisfied () Neutral () dissatisfied
() very dissatisfied**

5- What is the degree of availability of the needed knowledge resources and new information for accomplishing tasks

() Very satisfied () satisfied () Neutral () dissatisfied () very dissatisfied

6- The degree of experience in team working skills?

☐ Very satisfied ☐ satisfied ☐ Neutral ☐
dissatisfied ☐ very dissatisfied

7- The degree of availability of the initiative spirit?

☐ Very satisfied ☐ satisfied ☐ Neutral ☐ dissatisfied
☐ very dissatisfied

8- The degree of the ability to surpass job obstacles?

☐ Very satisfied ☐ satisfied ☐ Neutral ☐
dissatisfied ☐ very dissatisfied

9- The degree of the commitment to job regulations?

☐ Very satisfied ☐ satisfied ☐ Neutral ☐
dissatisfied ☐ very dissatisfied

10- The degree of the commitment to job time periods?

☐ Very satisfied ☐ satisfied ☐ Neutral ☐ dissatisfied ☐
☐ very dissatisfied

11- The degree of professionalism for the needed job skills?

☐ Very satisfied ☐ satisfied ☐ Neutral ☐
dissatisfied ☐ very dissatisfied

12- What is your evaluation for the behaviors of Hashemite University's graduates in job fields?

☐ Very satisfied ☐ satisfied ☐ Neutral ☐
dissatisfied ☐ very dissatisfied

- 13- The degree of your satisfaction about the efficiency of graduate students of the Hashemite University**
() Very satisfied () satisfied () Neutral () dissatisfied () very dissatisfied
- 14- The degree of fulfillment of the graduate students for the needs of job markets**
() Very satisfied () satisfied () Neutral () dissatisfied () very dissatisfied
- 15- The degree of the efficient communication and the ability to work cooperatively which is needed to fulfill tasks**
() Very satisfied () satisfied () Neutral () dissatisfied () very dissatisfied
- 16- does the graduate student of the faculty of graduate studies at the Hashemite University compete with graduates from other universities?**
() Very satisfied () satisfied () Neutral () dissatisfied () very dissatisfied
- 17- the most important strength points of the graduate students of the faculty of graduate studies at the Hashemite University**

18- the most important weakness points found in graduates.

19- the qualifications of the excelled graduates according to job market needs

20- What are the needed competencies which graduates must have?

21- Are there any suggestions to be taught at the University?

22- Suggestions to achieve an effective communication between the university and businessmen and the ones who benefited from the service to graduate qualified human competencies according to job market needs?

23- Suggestions to enriching the communication between your company and the university

24- According to your experience, do you have any suggestions to your institution which enhance the skills of its graduates?

25- The reasons of leaving work for the graduate employees:

Getting another job ()

Pursuing Higher Studies ()

Firing ()

Absences ()

Other reasons ()